



Agency Overview

CaringWorks is a nonprofit agency founded in 2002. Our mission is to reduce homelessness and empower the marginalized by providing access to housing and services that foster dignity, self-sufficiency and well-being. We go beyond one-size-fits-all housing and behavioral health services to provide care that is carefully tailored to each client, respecting their dignity and seeing their inherent potential for success.

CaringWorks Supportive Housing provides a broad spectrum of on-site services, including:

- Case management
- Job readiness supports and referrals to vocational training and employment
- Skill-building supports to improve daily living such as household budgeting, nutrition and chronic disease self-management, anger/conflict management
- Emergency rental and food assistance
- Civic and community engagement

CaringWorks also provides behavioral health services, including:

- Psychiatric Assessments and Treatment
- Prescription Services
- Nursing Support
- Psychosocial Rehabilitation
- Individual, Group and Family Counseling
- Individual and Group Peer Support
- Addiction Treatment and Crisis Intervention

The combination of housing and supportive services is known as Supportive Housing and it is a very cost-effective strategy for alleviating homelessness and the attendant issues of substance abuse, mental illness, and criminality. According to HUD Secretary Shaun Donovan “between shelters and emergency rooms and jails, it costs about \$40,000 a year for a homeless person to be on the streets.”¹ By contrast, average costs per client in supportive housing at CaringWorks is less than \$11,000 per year or \$30 per day.

2017 Client Outcomes

In 2017, CaringWorks served **793 clients** with a full range of supportive services, in permanent housing, rapid re-housing, and in transitional housing (which entails a higher intensity of services for those newly in recovery from substance use). All of our clients faced homelessness at program entry, **95% were considered chronically homeless**, **75% had a history of substance abuse** and over **80% had a mental health diagnosis**. Demographically, **62% of clients were men**, **86% African American**, approximately **10% Veterans**, and almost **23% were under the age of 18**.

CaringWorks is proud to report the following success rates for 2017:

- **95%** of supportive housing clients **remained successfully housed** in 2017
- **80%** of supportive housing clients who exited our programs **moved on to a better housing situation**

An additional **110 clients** were provided with a comprehensive package of mental health and substance use disorder treatment. A separate third-party evaluation determined that **94%** of all clients surveyed reported being very or mostly satisfied with CaringWorks services. **95%** reported that the services helped them deal more effectively with their problems and **93% reported that they would recommend the program to others**.

As one of Atlanta’s leading providers of supportive housing services, CaringWorks serves more than 450 households on any given day. Through its broader community engagement, the agency touches over 900 clients annually. Our vision is that the individuals and families we help will experience increased capacity for personal and economic self-sufficiency, and stronger links to family and community, becoming productive and contributing members of society. Since 2002, more than 5,000 people have benefitted from **our pledge of *housing, help and hope***.

¹ <http://www.politifact.com/truth-o-meter/statements/2012/mar/12/shaun-donovan/hud-secretary-says-homeless-person-costs-taxpayers/>.